

Employee Activity Archive

Protect your organization from data privacy and fraud exposures from a hidden threat – your employees.

One of the most critical responsibilities in protecting your bank's reputation and its information assets is protecting your customers' privacy. Breaches that allow customer account information to wind up in the wrong hands can negatively impact your brand and your bottom line.

Privacy breaches and identity theft by employees are widespread problems that can affect almost every organization. Financial institutions are particularly vulnerable because their employees have direct access to each customer's most sensitive personal and account information.

Your employees need broad access to customer accounts to deliver the service your customers require. So how do you safeguard your customers' accounts and the privacy of their personal data, when the biggest threat may not come from outside hackers and fraudsters, but from your own employees? The answer: Employee Activity Archive from Metavante.

For clients of the Metavante Integrated Banking Solution, Employee Activity Archive provides a comprehensive record of access to customer data by bank employees.

Product Features

The record of activity provided by this product forms a forensic archive that enables your bank's Security, Privacy, Operations, or Human Resources professionals to see which customer records on Metavante systems have been viewed or altered by each of your employees.

By using your institution's existing data query tools, it is possible to track activity and identify unusual or inappropriate patterns of system usage. In this way, many policy violations as well as potentially fraudulent or illicit employee actions can be stopped before they impact your institution's reputation and profitability.

- **Daily log of employee system activity** – search by user ID, account number, or customer
- **Broad data capture capabilities across systems** – review Metavante Insight, BankerInsight, TellerInsight, and Connectware applications all in one place for employee transactions, maintenance activities, and inquiries
- **Historic archive of forensic data** – choose how long to store this data to proactively identify suspicious access, as well as research employee behavior on current privacy and fraud cases

Benefits

Employee Activity Archive from Metavante equips you with the power to:

- **Protect your customer information** – demonstrate that your organization is applying “due care” in its stewardship of customer information, as well as vigilant oversight for any illicit or fraudulent behaviors
- **Minimize the effects of a data breach** – avoid costly system maintenance or card reissue by quickly identifying the scope of the employee breach or fraud and limiting customer impact
- **Enforce bank policies** – monitor compliance with bank policies, such as restrictions on viewing information related to members of the Board
- **Comply with regulatory oversight** – satisfy the regulators' focus on data privacy and fraud, and avoid criticism and costly follow-up



Employee Activity Archive

Contact Us

For more information about how Employee Activity Archive from Metavante can help protect your customers' data – and your bank's reputation – call 1-877-487-6330 or visit metavante.com.

